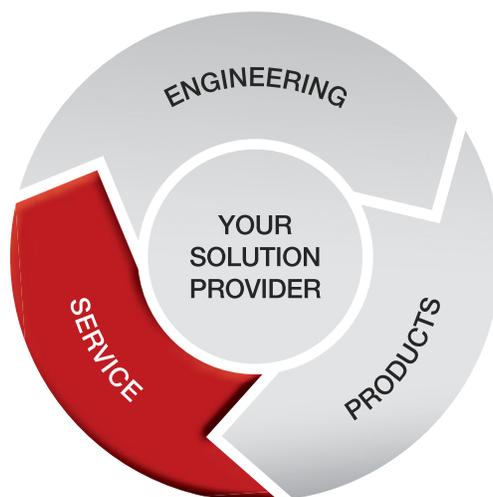




**FARREL POMINI**  
*continuous compounding systems*

**GLOBAL SERVICES**

FARREL POMINI is recognized as a global leader in the research, design and manufacturing of compounding systems for the plastics industry covering an extensive range of processing applications. However, providing companies with the best compounding equipment for their individual business goals and objectives is only the beginning. FARREL POMINI is a solution provider enabling our customer partners to protect their equipment investment and maximize returns with a full portfolio of aftermarket and consultation services and a dedicated team of experts available for support.



## EFFICIENCY

### Spare parts

We maintain an extensive inventory of high quality genuine replacement parts to support Farrel, Pomini and FARREL POMINI compounding equipment. Genuine spare parts ensure component longevity and safeguards that your machine is fitted with the latest design components enabling you to benefit from our innovations and product improvements.

Our historical database allows us to accurately match a replacement part to a specific machine based on its serial number. Using genuine FARREL POMINI spare parts ensures the correct fit and operation of all parts supplied by FARREL POMINI.

Many customers choose to take advantage of a customized stocking plan tailored specifically for their needs. It helps maintain productivity by keeping components on hand while harmonizing expenses.

### Technical services

The highly experienced FARREL POMINI Technical Services Team oversees the machine start-up and commissioning phase of your equipment ensuring fast, proper installation and minimizing the time to bring the machine onto your live production line. During this period, the team can provide expert training for your operations and maintenance personnel making certain they're confident working with the equipment.

When support is needed during the life of your equipment, the same expert level personnel can assist you often by diagnosing the issue remotely, and whenever needed, travel globally to you for focused and efficient repair of your equipment ensuring you are returned to maximum productivity as quickly as possible. Our Service Teams are located on three continents: North America, Europe and Asia.

FARREL POMINI offers an Inspection Program.

With this plan, machine inspections are scheduled in advance allowing customers to control when machines are off-line, potentially taking advantage of shut downs or production changeover periods. Regular inspections lead to a significant increase in machine life because wear issues are identified at early stages, documented in formal written reports and addressed at the optimum time. The ability to utilize timed component repairs reduces maintenance costs and further reduces the running costs of FARREL POMINI equipment.

### Remanufacturing and repair services

Remanufacturing and repair services range from the straightforward repair of key wear components, such as rotors, to a complete remanufacture utilizing a combination of new and rebuilt components bringing the equipment back to its original productivity specifications.

During the remanufacturing process, FARREL POMINI will clean, inspect and

document the condition of your equipment. At this time, the Remanufacturing Team will develop an estimate to repair and remanufacture your equipment. The remanufacturing solution extends the life cycle of the equipment and is often more cost-effective for a company than a capital purchase. You will have the information needed to make a knowledgeable decision.

### **Project engineering services**

Our team of dedicated Project Engineers are available to assist with plant design, construction, installation and realization. Our services range from ancillary and production line integration through plant feasibility studies all the way through to full plant design and equipment construction. Combining process knowledge, mechanical, electrical and civil engineering capabilities and all our experience, our team can work together with you to determine requirements and generate efficient solutions.

With a total systems approach, FARREL POMINI can partner with you to evaluate your technical processes and provide support to change or expand production. We synthesize our vast knowledge of polymer processing equipment and a

dedicated team of experienced Engineers to create solutions tailor-made to your specific requirements and goals. Within the scope of services, FARREL POMINI is able to oversee and execute feasibility studies and then move onto complete engineering design, installation and commissioning services. FARREL POMINI provides you with the assurance of a successful installation, completed within both a planned schedule and a defined budget.

### **Development consultation services**

In our two modern Process Laboratories, one in the United States and the other in the United Kingdom, FARREL POMINI can carry out development trials in partnership with you. With the benefit of our process experts' knowledge and years of experience, you can develop and evaluate formulations on a variety of rotor configurations and process tools utilizing production size equipment which may not be available in your facilities.

Alternatively, FARREL POMINI Process Engineers can travel to your facility and conduct compound development onsite utilizing your production or pilot equipment and working with your employees.

There are occasions when you may need FARREL POMINI's expertise to optimize a machine's productivity, such as when production demands increase or a formulation change is introduced. Again, Process Engineers can travel to your site and work with you to support enhancing machine productivity.

### **Customer service**

Our Customer Service Team is the backbone of our entire portfolio of aftermarket and consultative services. They are able to assist you with a spare parts need, put you in touch with the Technical Services or Remanufacturing and Repair Services Team or the more involved consultation services FARREL POMINI offers. They will help you best utilize our skills and expertise to achieve your productivity and profitability goals. This customer service team is ready to assist you 24 hours a day, 365 days a year.

LET OUR EFFICIENCY  
DRIVE YOUR SUCCESS.



[www.farrel-pomini.com](http://www.farrel-pomini.com)

